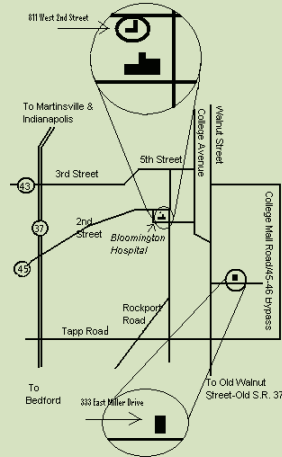


Visit the VIM Clinic!

- More exam rooms to expand services
- Conference room for health education
- Additional space for dental services
- Convenient location to Hospital and downtown



UPCOMING CLASSES AND EVENTS:

Contact VIM about upcoming "Yes I Can" Wellness and Tobacco Cessation Classes



Contacting VIM by phone:
333.4001

Visit us on the web:
VIMMONROECOUNTY.ORG



Volunteer Spotlight: Dr. Brad Ray

The staff and volunteers of Volunteers in Medicine are privileged to recognize Dr. Brad Ray for the dedicated support he provides for the patients at our clinic. A Bloomington native, Dr. Ray graduated with honors from the Indiana University School of Medicine and then completed his residency in surgery at the University of Colorado Health Science Center. In 1997, Dr. Ray returned to Bloomington to begin a surgical practice. In 2004, he opened the Center for Advanced Laparoscopic and Bariatric Surgery.

Dr. Ray's kindness and compassion as a medical provider sets an example for those committed to serving those in need of our services. His values expand to his office and his staff displays a corresponding commitment to the care and respect of the VIM patients they see. VIM nurses comment that Dr. Ray's staff is helpful, kind and caring to them as well as the patients. "They are so nice to work with"! His "team" has certainly taken on the personality of their leader.

Dr. Ray has performed general surgery on several VIM patients. He has given without the need for recognition or reward. He states that he "has already received his reward by caring for those patients who are in need." He shares his heart along with his medical skills, and he has had a positive impact on the patients physically and emotionally as well. Comisha Bonney knows very well the impact he has had on her life and insisted on sharing it here, "He has had to do two surgeries on me. He listens to my concerns and really cares. I couldn't ask for a better doctor"!

Dr. Ray states that "it has been a privilege for him to work with VIM patients" and he hopes that his "work not only has improved their health, but their emotional well being." Dr. Ray is married and has three children. We would also like to express our thanks to his family for sharing him with our community.

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A joint publication of Volunteers in Medicine of Monroe County and the Bloomington Hospital Foundation

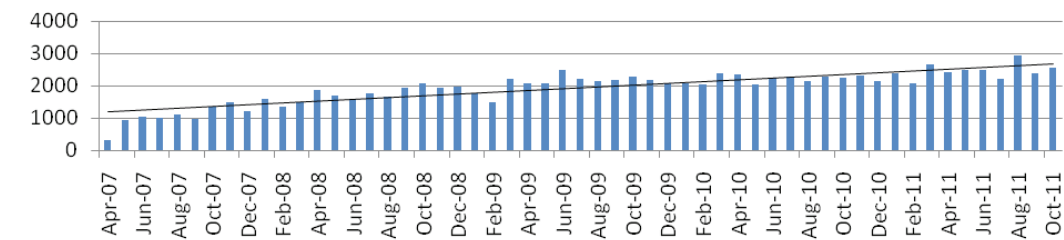
The Year in Review

As 2011 draws to a close, it's a nice time to take the opportunity to update you on the progress that Volunteers in Medicine has made in this community.

Since the opening of the clinic in April of 2007, patient enrollment has more than doubled to over 2,100 eligible patients at any given time. Legions of lay and medical volunteers have given 77,748 hours of service to advance VIM's mission of compassion observed and dignity preserved for healing, health, and hope. The clinic has seen a total of 99,775 patient appointments to date, referred approximately 8,000 cases to specialty providers, and filled over 113,256 prescriptions. The clinic continues to enhance services by expanding the dental program to include cleanings, fillings and extractions, as well as adding acupuncture and physical therapy.

Charitable contributions from corporations and individuals, partnered with various grant funding opportunities, will help ensure the capacity of VIM to deliver easily accessible, quality primary and preventative healthcare for both acute and chronic conditions for years to come. Thank you and happy holidays!

Patient visits since opening:



The graph above tells the story of the growth in patient visits at VIM over the last several years. This year alone the average daily patient visits number 113 per day, up from 102 per day in 2010. Of particular significance within those patient visits we are averaging 245 monthly walk in visits, up from 210 per month in 2010. By adding more walk in shifts, and working with case management at IU Health Bloomington, the use of the emergency room by non-emergent VIM patients in 2011 went from 74 in quarter 1 to 27 in quarter 3. That is a difference of 63% over the last 3 quarters! Having a clinic like VIM in the community really does make a significant difference for the community in so many ways, and reducing usage of the ED is just one way we make a difference.

“The clinic has helped me out when no one else would. The doctors and nurses actually listen to me and they not only treat my condition, but me as a person. I think the VIM clinic is the best thing to happen. Thanks to all the staff for their time and dedication. It is much appreciated!”

P.H.

NAP Credits are still available!

Please call
812.353.4904

Inside this issue:

- 2 NoMoreClipBoard Grant Update
- 2 Grant Spotlight: ISDH/IBCAT
- 3 News from the Executive Director
- 3 Welcome New Primary Care Volunteers
- 4 Volunteer Spotlight: Dr. Brad Ray

In loving memory of our loyal supporters:

Bill Cook
Dr. Kent Moseman
Dr. Betsy Sabga

NoMoreClipboard: Expanding Programs with New Technology

In our last newsletter we announced a grant that allows us to partner with NoMoreClipboard, a company based in Fort Wayne, Indiana who operate a personal health record (PHR) of the same name, and HealthLinc, our local Health Information Exchange (HIC). This partnership is set up to help VIM patient with diabetes manage their condition and share information with healthcare providers in Monroe and Owen Counties. As of our last newsletter, the ground work has been done to recruit the diabetic patient volunteers who will use their cell phones and the internet to communicate their glucose readings when they test them. The data integration between HealthLinc and NoMoreClipboard is also just weeks away, which will allow existing patient data to flow seamlessly into the personal health record. This month we will train on the enrollment process on NoMoreClipboard with a couple of the patient volunteers to show them how to get enrolled in the PHR. This training will also help us create the steps for the training process for use with future volunteer patients. We hope to be receiving live data from our patients starting in January or February after we have all of them enrolled.

Also in the new technology area, Volunteers in Medicine was awarded a grant from the Bloomington Community Foundation to purchase new computer systems. Many of the donated computer systems here at VIM are old and very slow. This makes the current daily work tasks painfully slow for several of our volunteers and staff, and makes it very difficult to add any more tasks, such as accessing the patient PHR, on those systems. Replacing those systems will speed up our current work flow processes as well as make future expansion of technology use possible, not only with the NoMoreClipboard project but also implementation of electronic medical records. We'll also have the capability of creating a station for patients to use the internet to access the PHR if they wish. We are very grateful to the Community Foundation for the long lasting effects this grant will have for our organization.

Indiana State Department of Health and Indiana Breast Cancer Awareness Trust: Providing a Foundation for our Patients

Volunteers in Medicine was very fortunate to be the first free clinic in the state of Indiana to qualify for a substantial grant from the Indiana State Department of Health. The grant was awarded in 2007, and has renewed each year since then. The yearly grant has been significant at \$232,000 each fiscal cycle. The state funds have decreased due to decreases in Federal funds to the state, but we were very fortunate that the reduction for this fiscal cycle was much less than we had budgeted for. We thought as the decrease would be as much as 25%, but it ended up being around .08%! These funds are vital to providing support for our operational expenses. In other grant news, we have supplemented the grant funds we receive from Susan G. Komen by applying for and receiving grant funds from the Indiana Breast Cancer Awareness Trust (IBCAT) The funds received by purchasing the specialty plate (picture below) are given to organizations such as Volunteers in Medicine to provide breast cancer screening services to indigent women. This year we were awarded \$15,479 in total funds from IBCAT which provided us with the ability to pay for 135 breast cancer screenings.



News from Executive Director, Elizabeth Thompson

It is very poignant to be writing this article to you today. This is the last time I will share with you news from my perspective as Executive Director at Volunteers in Medicine. I announced my resignation as Executive Director at Volunteers in Medicine on November 14, 2011.

I am so very grateful to have worked with the Board and the staff and volunteers at Volunteers in Medicine over the last almost 5 years. I feel very strongly that there is strength and stability in this organization that supersedes any one person, including myself, which makes it sustaining. The organization has managed a great deal of change throughout those years that make it flexible which is a positive with a change in leadership like this.

I announce this with a heavy heart, because this has been one of the most rewarding experiences of my life. I am very proud to have been part of this organization since its inception. I have grown as a person in many ways in the position because of the amazing people I have worked with on the board, on the staff and among the volunteers. I will miss the people and the organization very deeply.

I will do everything I can to make certain that there is a smooth transition to a new director by working with the Executive Committee, the staff and in any other way the board deems would be effective during the time that I have remaining with Volunteers in Medicine of Monroe County.

Elizabeth Thompson

Executive Director

VIM Welcomes New Primary Care Volunteers

We have been very fortunate to have several new healthcare providers join our team over the last 6 months. They are coming from a variety of specialties, which enhances the service we provide our patients. The new primary care providers are helping to fill the gaps in primary care volunteer hours we have experienced in the past. Welcome to each of you!

Women's Health

- Manoochehr Borhan, MD
- Ursula Penrose, NP

Primary Care

- Rita Burkholder, NP
- Charles Egnatz, MD
- Mauro Janoski, MD
- Dan Sapir, MD
- Sarah Tieman, MD

Physical Therapy

- John Salva

Dental Hygiene/Assistant

- Sandra Latcha
- Luz Lopez

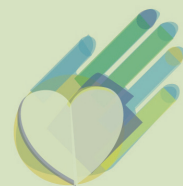


Holiday Wish List

- Insulin Syringes
- Pill Cutters
- Righthand Wrist Splints
- Blood Pressure Cuffs
- Ziplock Bags
- Paper Lunch Bags
- Paper
- 2-Pocket Folders
- Sticky Notes
- Chair Mats
- Black Pens
- Bus Passes

Donated Supplies Let us Help People!

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